CLAIMS

What is claimed is:

1.   A method for re-accommodating passengers who are unable to travel on scheduled flights, comprising the steps of:

obtaining passenger data for said passenger;

presenting said passenger data to an airline employee; and

selecting passengers for re-accommodation based upon said presenting step.

2.   The method of claim 1, further comprising the step of displaying flight operations data in said presenting step.

3.   The method of claim 1, wherein said passenger data comprises the frequent flyer status of the passenger.

4.   The method of claim 1, wherein said passenger data comprises the remaining unflown ticket value of each passenger.

5.   The method of claim 1, wherein said passenger data comprises the rebooking cost of each passenger.

6.   The method of claim 1, wherein said passenger data comprises passenger lifetime value data.

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7.   The method of claim 1, wherein said passenger data comprises re-accommodation data.

8.   The method of claim 1, further comprising the step of applying a set of rules to score said passengers, and displaying this score in said display.

9.   The method of claim 8, wherein said rules comprise arranging said passengers according to a descending revenue impact to the airline.

10.   The method of claim 8, wherein said rules comprise arranging said passengers according to passenger frequent flyer status.

11.   The method of claim 8, wherein said rules require arranging said passengers according to passenger lifetime value data.

12.   A system for re-accommodating passengers, comprising:

    means for storing passenger data; and

    means for displaying said passenger data for re-accommodation candidates and for selecting passengers for re-accommodation based upon said display.

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13.   A machine-readable storage having stored thereon a computer program having a plurality of code sections executable by a machine for causing the machine to perform the steps of:

obtaining passenger data for said passenger;

presenting said passenger data to an airline employee; and

selecting passengers for re-accommodation based upon said presenting step.

14.   The machine-readable storage of claim 13, further comprising the step of displaying flight operations data in said presenting step.

15.   The machine-readable storage of claim 13, wherein said passenger data comprises the frequent flyer status of the passenger.

16.   The machine-readable storage of claim 13, wherein said passenger data comprises the remaining unflown ticket value of each passenger.

17.   The machine-readable storage of claim 13, wherein said passenger data comprises the rebooking cost of each passenger.

18.   The machine-readable storage of claim 13, wherein said passenger data comprises passenger lifetime value data.

19.   The machine-readable storage of claim 13, wherein said passenger data comprises re-accommodation data.

20.   The machine-readable storage of claim 13, further comprising the step of applying a set of rules to score said passengers, and displaying this score in said display.

21.   The machine-readable storage of claim 20, wherein said rules comprise arranging said passengers according to a descending revenue impact to the airline.

22.   The machine-readable storage of claim 20, wherein said rules comprise arranging said passengers according to passenger frequent flyer status.

23.   The machine-readable storage of claim 20, wherein said rules require arranging said passengers according to passenger lifetime value data.